Services Offered For Students With Disabilities

Services are available for PAU students with disabilities in order to promote equal educational opportunities. Reasonable accommodations are provided on an individualized, as-needed basis. Students with disabilities must self-declare and provide recent and professional documentation regarding their disability, which should include how the disability affects the student's academic performance, as well as suggested accommodations.

Students may contact Ana Castrillo, Director of the Office of Accessible Education by email at acastrillo@paloaltou.edu or by phone at 650-433-3836 for more information and to register with the Office of Accessible Education.

More information about services offered for students with disabilities can be found in the following locations:

- Palo Alto University webpage (https://www.paloaltou.edu/about/departments-and-offices/student-services/office-accessible-education)

- Palo Alto University Catalog (page 146): Palo Alto University complies with Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act. Accordingly, no otherwise qualified disabled student shall, solely by reason of his or her disability, be excluded from the participation in, be denied the benefits of, or be subjected to discrimination in any academic, research, counseling, financial aid or other postsecondary education program or activity which PAU provides for all students. PAU's disabled students meet the requirements and levels of competency, required of all students in the program. In order to assist students with qualified learning physical and other disabilities, which request reasonable disability accommodations, a student must provide current documentation of any disability and other relevant information to the Office of Accessible Education. Details of the accommodation request will be discussed interactively with the student and determined according to individual student needs. All applicants with disabilities are advised of this policy at the time of their application to the school. For purposes of reasonable accommodation, a disabled student or applicant is a person who: (a) has a physical or mental impairment which limits one or more major life activities (such as walking, seeing, speaking, learning, or working); (b) has a record with the School of such impairment; or (c) is regarded by the School as having such an impairment, or who is otherwise defined by law as a qualified disabled student or applicant. The individual must meet the qualifications and requirements expected generally of PAU students, and must be able to perform the essential requirements of the curriculum,

either with or without reasonable accommodation. Palo Alto campus has wheelchair access to all areas. Restrooms are wheelchair accessible. Every attempt is made work with the disabled student to meet his/her special needs. In order to request disability accommodations, students must fill out the request for accommodations forms, available from the Office of Accessible Education no later than seven days after the start of the academic quarter. When this form is on record with Office of Accessible Education and the request has been approved, the Office of Accessible Education will notify appropriate faculty that the student is eligible for accommodation. Faculty will also be informed as to of the nature of the accommodations that have been approved. If a student's request for accommodation is refused by the Office of Accessible Education, he or she may appeal the decision to the Institutional Grievance and Appeals Committee.

Additional information is available from the U.S. Department of Education Office for Civil Rights: "Students with Disabilities Preparing for Postsecondary Education: Know Your Rights and Responsibilities". (https://www2.ed.gov/about/offices/list/ocr/transition.html)